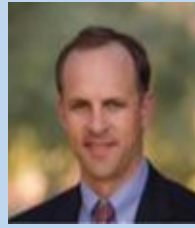


Note from our ED

FY 20/21 has been a year like no other. Covid hit vulnerable seniors the hardest, increasing their isolation. We responded with remote services and modified outreach including flyer distribution through partner agencies, a Google ads campaign, and TV broadcasts. As a silver lining to the pandemic, new practices borne of necessity will benefit seniors over the long-term by improving CCSLS' efficiency, reach, and accessibility.

With support of our funders and donors, our staff capacity to handle elder abuse cases and serve monolingual Spanish speakers has grown. Thanks to the Family Justice Center's shared office space, we now have a footprint in Richmond and Antioch, making it easier to serve seniors in need in West and East County. After such a tumultuous year, CCSLS remains well-positioned to advance our mission helping older adults live independently and with dignity.



FY 20-21 Highlights



We opened 549 legal cases.



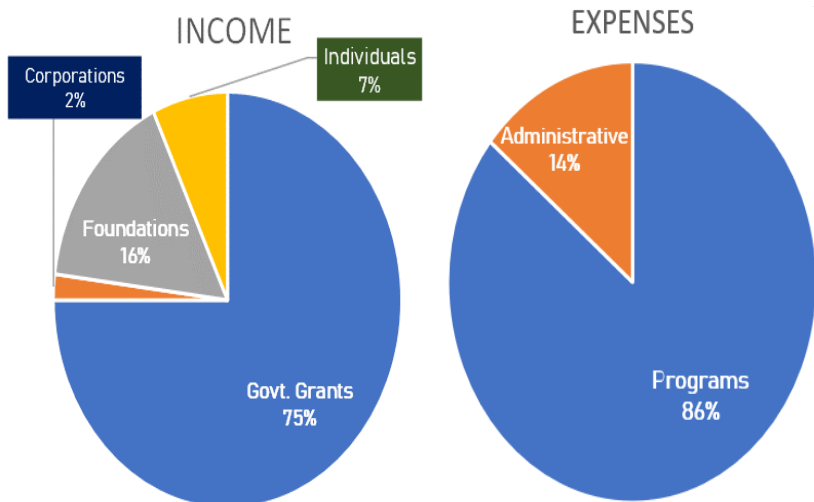
94% of clients surveyed agreed or strongly agreed, "After meeting with the CCSLS attorney, I better understand my legal issues and options."



Our volunteers donated 423 hours of service.

Organization
budget:
\$625,000

Financials 2020/21



Percentage breakdown of income & expenses for the fiscal year

COVID Complications

The impacts of the Coronavirus pandemic continued well into this fiscal year. We managed to keep the office open (thanks to a PPP loan and the generous support of several foundations and individual donors) and serve clients remotely via telephone or zoom appointments. This was all despite the winter surge in Covid-19 infections, the renewed Shelter-in-Place orders, and limited access to the courts. As the Covid-19 vaccinations became widely available, we were able to reopen our office to meet clients with limited hours while respecting CDC safety protocols. We are hopeful we will be able to resume meeting clients at clinics across the County early in the next fiscal year.

Our clients say:



CCSLS has made a significant difference, this has been a long-time ongoing worry hanging over my head... my attorney has been great in helping me.



BY THE NUMBERS

549 Cases Opened

Housing	222 (40%)
AHCD/DPOA	69 (13%)
Other services	65 (12%)
Consumer	79 (14%)
Elder abuse	114 (21%)

46% of our clients have disabilities

88% of our clients are "low income" by HUD standards for CCC (<\$73,100/year)

We serve seniors across the County

Central County:	235	(43%)
East County:	180	(33%)
West County:	130	(23%)
Unknown:	3	(>1%)
Out of County:	1	(>1%)

78% of client are very low income (<\$45,700/year)

52% are "extremely low income" (<\$27,450/year)

Client Demographics

OUTREACH

We gave 18 presentations.
410 seniors and service providers reached.

Race	Gender	Age
White 52%	Female 71%	60-69 43%
Black 23%	Male 29%	70-79 38%
Hispanic 11%		80+ 19%
Other 8%		
Asian 6%		
LGBT Clients 16 (3%)		

We are deeply grateful to our supporters, partners, and volunteers

Foundation Support

John Muir/Mt. Diablo Community Health Fund
vanLöben Sels/RembeRock Foundation
May & Stanley Smith Charitable Trust
Antioch Community Foundation
Bigglesworth Family Foundation
Menorah Park Community Impact Fund
California ChangeLawyers

Government Grants

State Bar of California (IOLTA and Equal Access Funds)
Legal Services Trust Fund Bank Grant
Area Agency on Aging
Community Development Block Grants from the Contra Costa County Consortium, Antioch, Concord & Walnut Creek
Victims of Crime Acts Funds (California OES XC grant and the Abuse in Later Life Grant)
Legal Services Funders Network Legal Fellowship

Individual Donors

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