

## Note from our ED

For over 40 years, Contra Costa Senior Legal Services has been devoted to improving the lives of seniors in our county. We have become a trusted resource for information that empowers seniors to remain in the community. We are excited to share with you our 2018-2019 Fiscal Year Report. Over the course of this fiscal year, we gave 36 presentations to community groups on topics such as prevention of financial abuse and planning for incapacity. We offered information at resource fairs, fielded hundreds of calls to the office, and worked with partner agencies to reach seniors in need. We also provided urgently needed legal services to help seniors stay in their homes, obtain protection from abuse, and understand their rights as consumers. CCSLS staff and board are grateful for the opportunity to have a positive impact on the lives of our clients.



*Verna Haas*

## FY 18-19 Highlights



We opened  
1,089 legal cases



Our blog post on  
CalFresh received over  
20,000 hits



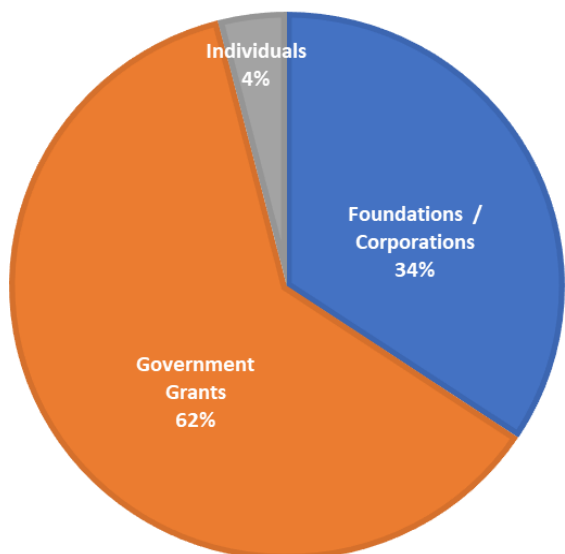
97% of clients surveyed  
would use our services  
again



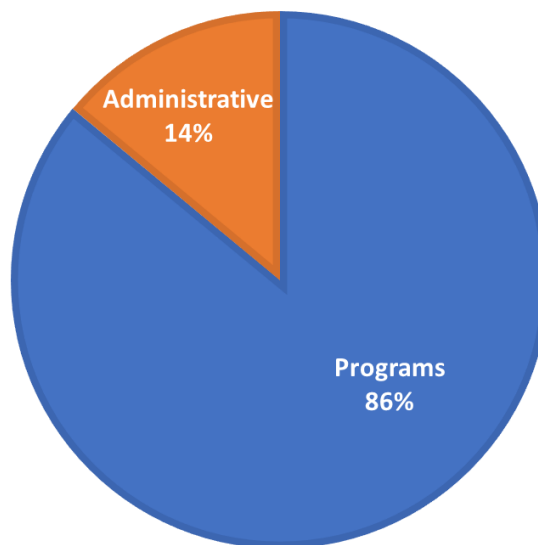
Our volunteers donated  
2000+ hours of service

## Financials

INCOME



EXPENSES



Percentage breakdown of income & expenses for the fiscal year

Organization  
budget:

**\$630,883**

For more details,  
see our Form 990 on  
Guidestar.

## Our clients say:



CCSLS gave me a lot of information that I didn't know existed to help make my life better. I had a great experience. I am so grateful I found you.



# BY THE NUMBERS

## 1,089 Cases Opened

Housing	327 (30%)
AHCD/DPOA	241 (22%)
Other services	188 (17%)
Simple wills	126 (12%)
Consumer	125 (11%)
Elder abuse	82 (8%)

41% of our clients have disabilities

### We serve seniors across the county

Central County:	537 (49%)
East County:	356 (33%)
West County:	188 (17%)
Unknown:	8 (1%)

24% of our clients live at or below the federal poverty level (\$13,064/year)

55% of our clients are low income (\$24,984 or less/year)

## OUTREACH

We gave 36 presentations

2,088 seniors attended our programs and senior resource fairs

## Client Demographics

### Race

White	64%
Black	16%
Hispanic	11%
Other	11%

### Gender

Female	68%
Male	32%

### Age

60-69	40%
70-79	39%
80+	22%

LGBT Clients 17 (2%)

We are deeply grateful to our supporters, partners, and volunteers

## Foundation Support

Dean & Margaret Leshner Foundation  
 John Muir/Mt. Diablo Community Health Fund  
 Rossmoor Fund  
 vanLoben Sels/RembeRock Foundation  
 Thomas J. Long Foundation

## Individual Donors

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 Adriana Quintero

## Government Grants

State Bar of California (IOLTA and Equal Access Funds)  
 Legal Services Trust Fund Bank Grant  
 Area Agency on Aging  
 Community Development Block Grants from the Contra Costa County Consortium, Antioch, Pittsburg and Walnut Creek  
 Victims of Crime Acts Funds (California OES XC grant)

Silver Donors  
 Acuna Regli LLP  
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Bronze Donors  
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## Individual Volunteers

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## Corporate Volunteers

AIG Legal Department  
 Members of the Chevron Law Department  
 JFKU Law School, Elder Law Clinic  
 Members of CSAA Insurance Group's Legal Division


## Connect with us!

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 Facebook — Like us at [facebook.com/Contra-Costa-Senior-Legal-Services](https://www.facebook.com/Contra-Costa-Senior-Legal-Services).

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